

Issue Date	21st May 2021
Review Date:	April 2023
Lead Officer	Education and Training Manager

Learner Support Policy.

1. Purpose of this policy.

Cornwall Neighbourhoods for Change recognises that that many people face barriers to their learning and development. This policy will show the ways in which CN4C supports those attending educational courses to overcome those barriers.

2. Learner Support.

At CN4C all learners will be supported to develop an insight into their personal barriers and to develop strategies and skills that will encourage them to become independent learners.

CN4C aims to be proactive in identifying and supporting learners requiring additional support, working with a number of partners to provide wrap around additional support to ensure that all learners are ready to learn.

Additional Support will be available to learners with a disclosed medical condition, disability, sensory or physical impairment, learning difference or language support need if they meet the entry requirements of their chosen course, and can access their chosen course with the help of reasonable adjustments. Reasonable adjustments are adjustments that are designed to provide individuals with equal opportunities to those who do not have a medical condition, disability or additional need.

All learners should receive the necessary advice, guidance, and support to optimise their achievement on courses that are completely appropriate to their needs.

To achieve this, CN4C will ensure that:

- All learners receive advice or information specific to the course they would like to enrol on.
- Courses and learning areas are accessible as possible, in line with CN4C's Equality and Diversity Policy.
- Tutors are proactive in identifying, understanding and addressing Learner Support needs.
- All learners are encouraged to disclose any additional support needs before starting a course
- When a learner discloses the need for support, information will be provided, and a learning support plan will be agreed with the Learner.
- Appropriate Learning Support will be provided wherever CN4C are able to provide it, and this may include one to one support, group support, classroom support, specialist assessment, drop-in sessions, IT support and specialist equipment.